

Accounts and passwords

NetID

You log into most UM computer systems with your NetID. Your NetID is your first initial, last initial and six numbers (e.g. ab123456). The initial password for your NetID is the last six digits of your 790 ID number. You can find your NetID under the Personal Information section in CyberBear.

You can manage your NetID password through OneStop. Your password must be changed at least once a year.

CyberBear

CyberBear is a web self-service system where you can access your student records, register for classes and more.

Log into Cyberbear using your 790 ID number (see your Griz Card). Your initial PIN (Personal Identification Number) is your six-digit birthdate. You are required to change your PIN and set a security question the first time you log into CyberBear.

cyberbear.umt.edu
or via OneStop

Online tools

OneStop



You can log into OneStop and move seamlessly

among many secure online systems. Use OneStop to access personal academic information and add channels of University, Missoula and national content to your pages.

OneStop also includes official notices from UM departments to you.

onestop.umt.edu

GrizMail email



Student email at UM is called GrizMail. An official GrizMail

account and an associated Umontana email address is automatically generated for you. Your official email address looks like this:

Firstname.Lastname@umontana.edu

grizmail.umt.edu
or via OneStop

UM Online Blackboard



Courses that are offered online—and traditional courses

that have online supplements—use Blackboard's learning management system.

umonline.umt.edu
or via OneStop

Library remote resources



Access UM's library catalog,

journals and other resources through a remote web access.

www.lib.umt.edu (NetID)
or via OneStop

iTunes U

iTunes U is a tool for managing and distributing academic digital audio and video content. *iTunes U* uses the same technology as the Apple iTunes Music Store.

Access via OneStop

Computers and connections

Computer labs

Computer labs with PCs and Macs and a variety of hardware and software are available for student use. All IT labs have Microsoft Office and Internet access.

For IT lab hours and locations:

www.umt.edu/it
“Learning Spaces and Technology”

Wireless access



Secure wireless access is available in most buildings on campus. You can connect two ways, using:

Cisco VPN or WPA2 Enterprise. Log in with your NetID.

Wireless access spots are identified by “Wireless Zone” signs.

More information and access map at:

www.umt.edu/it
“Wireless Access”

Dorm network connections

The *DirectConnect* program connects residents via an ‘always on’ Ethernet connection to the UM campus network from select University-owned housing facilities.

More information at:
life.umt.edu/dco

Technology services

Media services

Presentation Technology Services provides media production, equipment loans, and video conferencing.

www.umt.edu/it
“Learning Spaces and Technology”

Disability access

Adaptive technology for students with disabilities is available in several computer labs. Contact Disability Services for Students at:

243-2243, voice/TTY



Tech support

IT Central

IT Central provides free consulting and troubleshooting services on a variety of software programs and technology tools such as e-mail, Microsoft Office, wireless access and various operating systems.

IT Central

Social Sciences 120
243-HELP • 243-4357
www.umt.edu/itcentral

Anti-virus assistance

All computers that access UM's campus network must have up-to-date anti-virus software. UM provides Symantec Anti-Virus for both PCs and Macs to University students. This includes access to Symantec's frequent virus definition updates. The software is distributed through IT Central.

Job opportunities in IT

Information Technology hires students in a variety of positions such as receptionists, consultants, lab monitors and web developers and designers.

The *Student Technology Assistants Program (STAP)* is a work-based learning program that provides training and

Ask Monte



ASK MONTE
powered by Righttour

Ask Monte is a searchable on-line knowledgebase that provides answers to commonly asked questions. Access technology questions and answers by going to:

www.umt.edu/it
Ask Monte quick link

Resident Technology Assistants (RTAs)

RTAs provide tech support to students living in residence halls. RTAs can provide basic assistance with hardware, software and network connection problems.

life.umt.edu/dco
243-2625

placement for students in campus departments to provide part-time technical support needs.

www.umt.edu/it
"Employment"

Student guide to Technology

The University of Montana



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